

Welcome to Identity Verification

A FAST AND EASY WAY TO CONFIRM YOUR IDENTITY ONLINE

Identity Verification is used by legal professionals to prevent identity fraud and is offered by a service provider of the Land Title and Survey Authority of BC.

Get Started

Identity Verification guides you through how to scan your ID and take a selfie. The prompts make it easy to complete the check in minutes.

You'll need a smartphone and official government-issued ID that includes a photo:

- ▶ Driver's licence
- ▶ Passport
- ▶ Identity card
- ▶ Residence permit

Identity Verification accepts IDs from Canada, the United States, Mexico, the United Kingdom, Australia, New Zealand, Germany, China, Hong Kong, Singapore and Qatar.

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IDENTITY VERIFICATION STEPS



Once you receive the email request from your legal professional, you will have 24 hours to complete the verification process.



Click Verify My Identity if you consent to how your personal information will be collected and processed for the check.



Enter your name and country.



Select and scan one or two pieces of ID. For some ID types, you will need to scan both sides.



Follow the prompts to take a selfie.



That's it. A report is sent to your legal professional with the Identity Verification results.

TROUBLESHOOTING TIPS

If you're having trouble, here are some tips:

- ▶ Take photos in a well-lit room.
- ▶ Scan your original (not photocopied), undamaged ID.
- ▶ Place your ID on a plain, preferably dark, background.
- ▶ Hold your device over the ID at a distance where your ID is completely inside the camera screen.
- ▶ Ensure your fingers are not obscuring the ID.
- ▶ Check that the image of your ID clearly shows the identification or registration number.
- ▶ You may need to provide permission for the Identity Verification app to access your camera.

If you have questions or need further assistance, please contact myLTSA Technical Support (press Option 3):



Greater Vancouver area:
604.630.9630



Elsewhere in BC, Canada and the US:
1.877.577.LTSA (5872)